



QA Academy Terms and Conditions for Public Presence Events

QA Academy Public Presence Events

These Terms and Conditions apply to all Seminars and Training Courses where these are delivered at a physical location.

Confirmation of registration

After registration you will receive an acknowledgement of receipt via email. The official confirmation with invoice attached will be sent via post in time before the event date.

Location and duration

The event location and duration are contained in each event details.

Costs/Payment

The fees for attending the seminars or training courses are due immediately without deduction after receipt of invoice, anyhow before the event date. All prices are exclusive of VAT. Moreover, the German statutory provisions of the general payment are recognized. The event fee also includes materials, beverages and lunch.

Cancellation by participant

- 12 or more weeks before the event, none of the fee will be charged
- 12 to 4 weeks before the event, 20% of the fee will be charged
- From 4 weeks before the event, 100% of the fee will be charged

Replacement of event participant is possible at any time free of charge

Cancellation by organizer

We ask for your understanding that due to organizational reasons we retain the right to cancellations at our discretion at any point in time before the seminar or training course is due to commence. In these cases we will endeavour to provide an alternative date. In case of cancellation by QA Systems, paid event fees are fully refunded.

QA Systems is not liable for any costs or charges incurred in the event, that any event is cancelled or postponed due to low registration numbers or unforeseen circumstances. This includes but is not limited to; charges imposed by travel agencies, rental car companies, airlines, shuttle services, hotels, illness of the trainer or force majeure. If you are required to travel to attend any seminar or training course, we suggest that you consider the purchase of travel insurance as protection against cancellations, postponements and emergencies.

Hotel reservation

QA Systems arranges a block booking of rooms for seminar participants at the respective hotels, usually with special rates. The participants are responsible for their own reservation, payment, etc.



QA Academy Terms and Conditions for Public Online Events

QA Academy Public Online Events

These Terms and Conditions apply to all Seminars and Training Courses where these are delivered online in web meetings.

Confirmation of registration

After registration you will receive an acknowledgement of receipt via email. The official confirmation with further technical instructions and invoice attached will be sent via email in time before the seminar or training course date.

Costs/Payment

The fees for attending the seminars or training courses are due immediately without deduction after receipt of invoice, anyhow before the event date. All prices are exclusive of VAT. Moreover, the German statutory provisions of the general payment are recognized.

Cancellation by participant

- 6 or more weeks before the event, none of the fee will be charged
- 6 to 2 weeks before the event, 20% of the fee will be charged
- From 2 weeks before the event, 100% of the fee will be charged

Replacement of event participant is possible at any time free of charge

Cancellation by organizer

We ask for your understanding that due to organizational reasons we retain the right to cancellations at our discretion at any point in time before the seminar or training course is due to commence. In these cases we will endeavour to provide an alternative date. In case of cancellation by QA Systems, paid event fees are fully refunded.

QA Systems is not liable for any costs or charges incurred in the event that any seminar or training course is cancelled or postponed due to low registration numbers or unforeseen circumstances.